



ASTRO TIRES LIMITED WARRANTY

This limited warranty policy only applies to Astro Tires (branded Astro) sold by Astro Tires or an authorized distributor in the United States and Canada that conform to all terms and conditions set forth below. This Policy applies to the "Eligible Products" (as described below) that are eligible for warranty in normal service, displaying adjustable conditions provided that such eligible products are not excluded from warranty coverage due to any non-adjustable condition.

ELIGIBLE PRODUCTS

1. Tires that bear the Astro Tires brand name and a serial number
2. Tires that are not marked "Non-Adjustable" or "Not ADJ" or "NA;" and
3. Tires that are within age limits (see below) for adjustment consideration; and
4. Tires with at least 2/32 of tread remaining; and
5. Tires used in accordance with the recommendations of the vehicle manufacturers and maintenance and safety recommendations, in normal service
6. Only the original purchaser of the tire is entitled to compensation under this warranty.

ADJUSTABLE CONDITIONS

A tire shall be regarded as being in "Adjustable Condition" only if:

1. Workmanship and Materials Defects

- That tire becomes unusable due to a condition or conditions under Astro Tires control
- That tire becomes unserviceable or non-repairable per USTMA standards
- Damage caused to a tire due to normal use of the tire on a vehicle for the purpose intended by the manufacturer of the vehicle for said vehicle and for the purpose intended by Astro Tires.

2. Field Hazard and Stubble Damage (agriculture tires only)

- A farm tire that becomes unserviceable due to field hazards or stubble damage will be replaced for the original owner on a pro rata basis provided the tire was not used in any manner other than originally specified by Astro Tires, or as described below regarding non-adjustable conditions.
3. Adjustment consideration shall be based on the purchase date of the tire if proof of purchase in the form of a valid invoice exists. If proof of purchase is not available, adjustment consideration will be based on the date of manufacture of the tire which is molded into the sidewall of the tire.

NON-ADJUSTABLE CONDITION (EXAMPLES ONLY)

The following are examples (only) for Non-Adjustable conditions, which shall not entitle the owner of an "Eligible Tire" to any sort of compensation:

1. Damage caused to a tire due to fire, accident, vandalism, mechanical defects, or improper installation/service, or use of improper wheel or rim.
2. Tires that become unserviceable due to abusive driving such as over speeding, driving contests, pulling contests, competitive driving, logging, or any kind of use not in full accordance with the intended use of the vehicle and the recommendations of the vehicle manufacturers and with Astro usage and maintenance recommendations for said tire.

3. Damage caused by neglect or by abuse or by mismatching of adjacent tires, misalignment, runflat, improper inflation, improper operation of vehicle, over speeding, over loading, improper repair, insertion of sealant, or petroleum damage, etc.
4. Improper storage, chain damage, excessive heat/cold conditions, alteration of appearance or structure of tire, and the like.
5. Tread wear out, or tire failure resulting from spinning, use of damaged rim or mismatching rim, rim slip, or tire/wheel assembly imbalance.
6. Damaged or broken beads due to non-RMA-approved mounting or dismounting procedure.
7. Foam filling in the tire.

AGRICULTURAL TIRES TERM AND PRO RATA

Tires worn less than the WEAR LIMIT will be compensated at the MAX CREDIT value for the service period based on invoiced date of purchase.

Tires worn more than the WEAR LIMIT for the service period will be compensated at a percentage based on the remaining tread depth.

Tires presented for claims without original sales invoice will be prorated based on the date of manufacture.

Service From Date of Purchase or Date of Manufacture.

Service From Date of Purchase or Date of Manufacture	Standard AG 7 Years Coverage	
	Wear Limit	Max Credit
0-24 Months	<25%	100%
Year 3	<50%	50%
Year 4	<60%	40%
Year 5	<80%	20%
Year 6	<90%	10%
Year 7	<95%	5%

AGRICULTURAL TIRES TERM AND PRO RATA (CONT'D)

Service From Date of Purchase or Date of Manufacture	FIELD HAZARD AND STUBBLE DAMAGE
	Amount of Credit Toward Cost of Replacement Tire as Percentage of Original Purchase Price of Tire
0-6 Months	100%
6-12 Months	50%
Year 2	30%
Year 3	10%



PNEUMATIC INDUSTRIAL, CONSTRUCTION, AND EARTHMOVER TIRES TERM AND PRO RATA

Tires that are worn less than 10% and deemed in "Adjustable Condition" within the first 12 months of service will be replaced without charge excluding mounting and service charges.

Tires that are worn more than 10% and deemed in "Adjustable Condition" will be pro-rated based on the percentage of remaining tread depth OR the percentages in the chart below, whichever is less.

Service From Date of Purchase or Date of Manufacture	Workmanship & Materials
	Amount of Credit Toward Cost of Replacement Tire as Percentage of Original Purchase Price of Tire
Year 1	100%
Year 2	75%
Year 3	50%
Year 4	30%
Year 5	10%

SOLID RESILIENT TIRES, PRESS-ON BAND TIRES, SOLID SKID STEER TIRES & NON-MARKING SOLID TIRES TERM AND PRO RATA

Wear %	VALID ONLT FOR 5* YEARS FROM DATE OF PURCHASE
	Pro RATA Calculation
0%-20%	100-80
21%-40%	79-60
41%-60%	59-40
61%-80%	39-20
81%-100%	19-0

*Tires purchased prior to January 1, 2020 will receive 2 years of coverage from date of purchase.

GENERAL TERMS

1. Astro Tires' warranty determinations and decisions on claims are final.
2. There are no other warranties, expressed or implied, (including but not limited to warranties of fitness for a particular purpose or merchantability) on Astro Tires, and no representative or dealer has the authority to make any representation, promise or agreement, implying otherwise, except as stated herein.
3. Compensation according to this warranty is limited, shall be paid only in accordance with Astro Tires Limited Warranty Procedure and shall not under any circumstances exceed the tire purchase price.
4. This Warranty does not cover, nor does it extend to, special, consequential, incidental, punitive, or exemplary damages of any sort; or to inconvenience or loss of time or vehicle use; or bodily harm or death; or towing, mounting or service costs; even if advised of the possibility of such loss damages. *

* Some states do not allow the exclusion or limitation of incidental or consequential damages. In those states, the above limitations may not apply.

ADJUSTMENT CLAIM PROCEDURE

Please contact the Claims Department (see below) to start the process and evaluation.

claims@astrotires.com

1. Take the following required photos (JPEG format, 15mb or smaller - using a phone or digital camera that will save the photos in this format) for each tire claimed:
 - a. Picture of the whole tire,
 - b. Picture of the tread,
 - c. Picture of the serial number (and DOT if applicable)
 - d. Pictures of the areas of the condition including one of the inner liner at the damage area. Note that at least two (2) photos of the defect are required.
 - e. Any claim exceeding 75% of their cost, the tire must be cut from the shoulder to the bead area forming a ring. This procedure should be performed on the side of the tire/s where the serial number is located, and a photograph (showing the cutout) must accompany the claim submission.
2. Submit the completed claim form, photos, and invoice (as proof of purchase date) via email for processing.
3. Claims received in good order with the photos and documentation required in procedure #2 (above) will be processed within 5-7 business days.
4. Processing of claims not received in good order will be delayed, and we will notify you of the deficiency in documentation.

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